



SALON TERMS AND CONDITIONS

1. BY APPOINTMENT ONLY

2. CONTACT US FOR MORE SPECIAL OFFERS

3. BEAUTY TREATMENT PACKAGES AVAILABLE ON REQUEST

4. WE REQUIRE A MINIMUM OF 24HRS CANCELLATION NOTICE TO BE GIVEN ON ALL LENGTHY APPOINTMENTS

5. SOME PRICES ARE ONLY INDICATIVE AND MAY VARY ACCORDING TO STAFF DIAGNOSIS

6. GIFT VOUCHERS

Gift Vouchers are valid for 6 months from date of purchase. Gift vouchers are non-refundable and cannot be exchanged for cash or used for any specialist treatments.

7. TREATMENTS & PRICES

Our prices are subject to change without notice and we reserve the right to change a treatment or course at any time. If you change your booking on the day with the therapist, you will be charged for the treatments you receive which may differ from the services you booked.

8. PATCH TESTS

If your treatment requires a patch test then this must be done at least 48 hours prior to your appointment. We reserve the right to refuse to carry out a treatment if a patch test has not been done. A disclaimer may be signed if the client is happy to carry out the treatment without a patch test and this is done at the clients' own risk.

9. RETAIL PRODUCTS

We do not accept refunds or exchanges on retail products unless faulty.



10. SALON ETIQUETTE

We ask that mobile phones are switched onto silent mode for the consideration of other clients, especially when massages and facials take place.

11. HEALTH CONDITIONS

Please notify us of any health conditions that may affect your choice of treatment including allergies, skin infections and injuries.

12. OUR PRIVACY POLICY

The Beauty Sanctuary will keep all personal data up to date, by storing or destroying it securely, by protecting personal data from loss, misuse, unauthorised access and disclosure and by ensuring that appropriate technical measures are in place to protect personal data.